

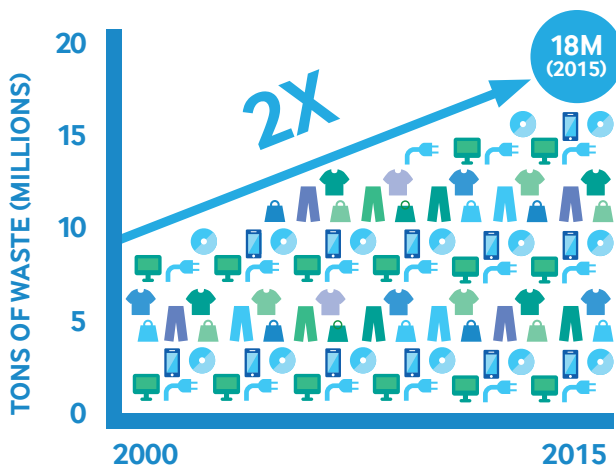


**We all have clothes and electronics we no longer use cluttering our closets, drawers, and basements. Retrievr is the only program that collects these items right from your door and then recycles them for you.**

Your neighbors have already discovered the joy of decluttering their homes by recycling over 50 tons of clothing and electronics. Now you can, too!

Thanks to Montgomery County's partnership with **retrievr**, you can recycle your clothing and electronics right from your doorstep. This service is **FREE** for all clothing, textiles, and small electronics. **Simply text the word PICKUP to 757-70-FETCH (757-703-3824), and retrievr will send a truck to your home. Bag up your items and leave them on your porch; or, leave them inside your door and tell retrievr to ring your bell when they arrive.**

Convenience fees apply only for certain items: \$10 for each microwave, \$35 for each TV under 150 lbs, and \$100 for each TV 150 lbs or more.



Why clothing and electronics?

US cities collectively spend **half a billion dollars** every year to send clothes and electronics to landfill. It's a huge problem, and it's been getting worse; Americans trashed **twice as many** clothes and electronics in 2015 as we did in 2000. The good news: these items are almost entirely recyclable. Even better news: the more you recycle, the less our community pays in landfill fees.

**Why is Montgomery County introducing this recycling program now?**

Because **retrievr's** innovative program finally made it cost effective to pick up right from your door.

Typically, on recycling day, a truck will run past every house on every block on their route. That model works for paper, bottles, and cans: you use and dispose them every day and will always have something to recycle. On the other hand, you may only tackle the task of cleaning out your closet or basement a few times each year. A truck that visits every home once every week or so just isn't likely to collect enough clothing and electronics to make the trip worthwhile.

That's where **retrievr** comes in. When you raise your hand and schedule a pickup by texting **retrievr**, that tells the driver in advance which homes have something to collect, and they only need visit those homes. Retrievr makes us so efficient, we can offer this program to residents for free.

Everybody wins: you get an easy way to responsibly rid your home of items you no longer need, and every item you recycle brings Montgomery County closer to our recycling objectives. Text 757-70-FETCH to join in!

## FAQ

### When does the program go into effect?

Right now! Simply visit [retrievr.com](http://retrievr.com) or text the word PICKUP to 757-70-FETCH (757-703-3824) and follow the guided scheduler to set a date.

### What if I can't send text messages?

Call our number and leave a voicemail. Someone will contact you to schedule a pickup.

### What items do you accept?

Visit [retrievr](http://retrievr.com) for a full list of accepted items.

### Where should I leave my items?

You can leave your items on your porch, just outside your door, or just outside your garage.

### What if I have items I don't want to leave outside, is that okay?

Yes! You might prefer to keep items like computers, phones, or tablets indoors until the driver arrives. When you schedule your pickup, you can ask **retrievr** to ring your bell when they arrive.

### Can I get a tax write off for items collected?

No. Just as your recycled paper, bottles and cans are not tax deductible, neither are recycled clothing and electronics.

If you have access to a local donation center and prefer to donate some or all of your items, we respect that choice. Donation keeps your items out of the landfill, which makes us happy.

## How it Works

1



Visit [retrievr.com](http://retrievr.com) or text PICKUP to 757-70-FETCH (757-703-3824).

2



Prep. Use your address to make sure you're in our service area.

3



Post. Tell us the clothing and electronics you wish to share.

4



Plan. Schedule a date for your pickup appointment.

5



Pack. Bag or box up your items and leave them by your door.

6



Pick up. On your selected day, a truck will come right to your door.